



Dear Parents,

Birches First School

Believe, Grow, Succeed ...
...to be the best 'me' I can be.

01902 297910

11.9.2025

I wish to update you on some changes and challenges we are currently facing with our communication platforms.

As you are aware, our school has recently migrated to Windows 11 and integrated our systems with the Cloud. During this transition, our previous communication platform, Marvellous Me, has also undergone migration to Juniper. Unfortunately, this update has presented significant challenges, including access issues. Even I have been unable to access it, which, as you can imagine, is extremely frustrating. Rest assured, our team is diligently working around the clock to resolve these technical difficulties, and we will continue to do so until a satisfactory solution is found.

I understand that timely communication is crucial, and I appreciate your patience during this period. To ensure you remain informed, all updated curriculum timetables for each year group will be sent by the end of the week and I hope you have received the important dates from the September Newsletter. This will provide you with the information needed to keep up with your child's educational activities for the next month.

Unfortunately, Mrs Burkitt is unable to run any after school clubs and Games Lessons for the next 4 weeks due to an injury. Any payments received will be reimbursed, as Mrs Lawley is currently working in the office on her own, please allow some time for this to take place, she is working as efficiently as she possibly can. I trust you are already familiar with the PE/Games schedule, but sadly, this will change next week due to Mrs Burkitt's injury. Class teachers will inform you when you need to bring PE Kits and send children to school in Games Kits.

Finally, please take note that class-specific emails are no longer in use. Moving forward, all correspondence will be routed through the school office Birches-office@cmat.academy. I highly value the well-being of our staff and their ability to provide quality education to your children. Therefore, please allow up to 48 working hours for email responses. For part-time staff members, such as Miss. Hulme, Mrs. Kandola, and Mrs. Dudley, response times may be slightly longer.

Thank you for your understanding and continued support as we navigate these challenges. Your cooperation is greatly appreciated as we work towards a seamless transition.

Best wishes

S Varricchione, Headteacher