GUIDANCE

# Social Media: how to use it safely

Use privacy settings across social media platforms to manage your digital footprint.

Social media is a great way to stay in touch with family, friends and keep up to date on the latest news. However, it's important to know how to manage the security and privacy settings on your accounts, so that your personal information remains inaccessible to anyone but you.

### This page:

- collects advice provided by the major social media platforms on how to set up privacy controls
- suggests some tips on how to use social media safely

## Advice from social media platforms

The following guidance is provided by each of the major social media platforms. Click to read detailed information.

- Facebook
  Basic privacy settings and tools
- Twitter
  How to protect and unprotect your Tweets
- YouTube
  Privacy and safety

Instagram

- Privacy settings and information
- LinkedIn Account and privacy settings overview
- Snapchat Privacy settings
- Tiktok Privacy and security settings

# Use 2-Step Verification (2SV) to protect your accounts

2-Step Verification (often shortened to 2SV and sometimes called two-factor authentication) provides a way of 'double checking' that you really **are** the person you are claiming to be when you're using online services, such as social media, banking or email. Even if a criminal (or someone simply looking to cause mischief) knows your password, they won't be able to access any of your accounts that are protected using 2SV.

- The Cyber Aware website contains links on how to set up 2SV across popular online services such as Instagram, Snapchat, Twitter and Facebook.
- For more information on why you should use 2SV wherever you can, read the NCSC's official guidance on 2-Step Verification.

## Understanding your digital footprint

It's worth exercising some caution when using social media. Not everyone using social media is necessarily who they say they are. Take a moment to check if you **know** the person, and if the friend/link/follow is genuine.

Less obviously, you should think about your digital footprint, which is a term used to describe the entirety of information that you post online, including photos and

status updates. Criminals can use this publicly available information to steal your identity, or use it to make phishing messages more convincing. You should:

- Think about what you're posting, and who has access to it. Have you
  configured the privacy options so that it's only accessible to the people you
  want to see it?
- Consider what your followers and friends need to know, and what detail is unnecessary (but could be useful for criminals).
- Have an idea about what your friends, colleagues or other contacts say about you online.

Although aimed at businesses, CPNI's Digital Footprint Campaign, contains a range of useful materials (including posters and booklets) to help understand the impact of your digital footprint.

### Social media and children

Most social media accounts require users to be at least 13 years old. However, it is easy to sign-up with a false date of birth. For expert advice about how to keep children safe online, please refer to:

- Thinkuknow: National Crime Agency: education programme for children
- Internet Matters.Org: Social Media Tips
- NSPCC: keep your child safe on social networks

#### **PUBLISHED**

24 January 2019

### **REVIEWED**

7 January 2022

#### **VERSION**

1.0

### WRITTEN FOR

Individuals & families

# Was this article helpful?

Yes

No